“A review on the role of smart administration in sustainable peace building”

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Abstract
Essential achievement to sustainable peace is power, and smart administration system is a countries’ power instrument. Smart administration can be at the service of ethics and democracy accomplishments and it is able to speed the reaction to the ethical society threats. Ethics and peace share synergistic connections.
It is very clear that ethical society has some threats, with roots in chaos and unethical conditions. Smart administration can identify these threats efficiently and is able to find out the best solution for encountering them.
Therefore, one of the ways to achieve a justly and sustainable peace, is originate and develop smart administration; the administration which can diagnose threats very fast, do quick solving, correction, on time implementation and accurate evaluation.
This administration should strive to make the capacity for achieving a justly, sustainable peace.

Key words: Bureaucracy, Administration, Smart, power, Authority, Justice, Soundness, Peace

Introduction
Justly peace is one of the most important needs of human society which avid progress and excellence (Rawls, 1999). Excellence and progress of the public can be feasible only under the shadow of ethics and peace; it seems there is a mutually beneficial relationship between ethics and peace; whenever ethics is empowered, peace would be strengthened as well.
This research is based on historical deliberation of countries situation and specially Iran’s situation (Pourezzat, Taheriattar, 2006). Whenever government has a better and more ethical performance, social relationships would be healthier, and people can trust each other more and society achieves sustainable peace (Pourezzat, 2004).
On the other hand, government’s requirement to respect ethics has a prodigious effect on social action and this is the necessity of smart administration utilization.
Diagram 1 - mutual relationship of government's performance, administration system, and society for entailment of national peace and power

Smart administration, by promoting the identification of problems and difficulties, finding the best solution, and accurate execution of alternatives and evaluation of performance, can create a high achieving level of justice, democracy, and ethics.

Smart administration

We can define smart from different aspects; but here smart administration means the ability of perfect distinction of situation, designing alternatives, and bridling scenarios, accurate and perfect execution and evaluate performance.

Diagram 2 - Concept of smart government with a review on administrative action process
a. The ability of perfect distinction of situation

New administration systems are equipped with the variety of hardware and software. The extraordinary ability of information system can obtain a great capacity of gathering and analyzing information, continuous supervision on performance, diagnosing precision and continuous evaluation.

Smart administration needs wisdom in recognizing the situation and this means where we are and where we are going. Before recognizing the situation correctly, there is not any time for correct usage of analyzing information. Recognizing the situation correctly needs wisdom, not using the information. For this important point, we should not only revise the decision-making bases of administration, but also a sustainable rationality should dominate on the procedure of administrative decision-making.

We can recognize the situation correctly, when we know the exact vision and mission of ourselves, local, domestic, and national competitors.

Collective wisdom has accepted that any society cannot grow on loneliness to reach a sustainable peace. Diagnosing our own situation and the variety of competitors would help to generate momentum in a positive direction and set the country in a better situation for making more intellectual decisions.

Vision is the place where we want to go, and mission is the place where we are.

The purpose of public administration is to bridge the gap of the gain and service the people (Denhardt, Denhardt, 2000). Because resources are limited and there are too many competitors in the society for taking them.

Paying attention to the public and national interest, in comprehension of the condition and recognition of the situation, is very important. In fact, perception of public and national interest are the most important part of distinction of the problem.

Public interest testifies public and beneficiary who have relation to a specific country and national interest testifies all the interests of citizenry of a country.

Now days, with the fast speed of globalization, we are not able to find a clear border between public interest and national interest, it can be claimed that whatever can manage the different beneficiaries related to the operation of country better, would help to develop national interest.

However, smart administration is an administration which should know where the system is, where to go and how to go.
In this step, responsibilities, duties, and main program of government and administration should been prioritized.

The most important point is that in any sides or segments of smart administration, there is not any space for unethical action or inconsistent to public interest.

b. Designing alternatives

After determination of priorities, adoptive problems would be the first on the desk. Perhaps each problem can been solved with different ways, but the most important point is that, this solution must be the most economical and efficient.

In smart administration, administrative people would try to consult a collection of problem resolving scenario for each problem. Making scenario is a very difficult and expensive job, but if it could have be done, in a correct way that would cut off many expenses and it would be so economical.

In smart administration, designing system and choosing the solutions are totally scenario based, and for solving each problem, collection of simple to complex solutions can be detected. A collection of solutions that should be analyzed very carefully, so the best collection scenario for implementation action would be chosen.

The most important point is that, the scenarios should not have conflict with morals of operations and administration and all the perimeter of procedural justice for correct and justice solution should have be considered. (Greenberg & Baron, 2000).

c. Accurate implementation

Most of the designs and good programs for proceeding would face failure in implementation phase, because of disregarding the reality and practical and actual shortage.

There are two important factors in failure of implementation: disregarding shortages and implementation capacities, and in some cases absence of resolute for implementation.

Each situation has their own specific implementation needs. After choosing scenario and correct solution, every steps of implementation procedures should be revise and checked very carefully and systematically.

If in this step, we recognize the chosen scenario is not able to implement, despite all the expenses, the implementation should be avoid so that the expenses would not increase. Therefore, the implementation phase is very important.
In implementation, having a strong resolute is very important also. Experiences from many unfinished projects in public sections in Iran, has shown that there was either not a strong will or the level of implementing credibility; viability in formulated programs is weak.

Another important point in this step is, more than the necessity of shortage in implementation and having enough attention for choosing intent and active administrators for a successful implementation, in all the steps of designing implementation and achieving programs, we should be ensure about all the steps of actions (Frederickson, 1971). Prospective results from implementation should be very clear. Will, expediency and ethics should been consulted in all successful implementation.

**Diagram 3- Challenges of sound and successful implementation**

As we can see in diagram 3, it seems a sound implementation, more than the necessity of consideration of expedient, will and ethics, entail paying attention to the interplay of will and ethics, expedient and will, and ethics and expedient.
Regarding the relationship between will and expedient, we can say that intent will would increase the accuracy of expedient of things and it would help to the successful implementation; also expedient will affect the will and even we can say a more thoughtful manager has a stronger will. On the other hand, regarding the relationship between will and ethics it can be claim that ethical action is mix with will. Moreover, lack of intent will for implementation means an extra unethical situation of manager’s encountering to the public interests. A manager, who does not have will for implementing, should not take the responsibility of that.

Regarding the relationship between expedient and ethics also it is very clear that judicial action should have be done in an ethical way; moreover ethics indicate that we encounter public interest judicial.

d. Evaluation and documentation

Evaluation has a prominent and intent role in smart administration system. In fact, evaluation provide necessary information for making the system smart or learning administration system. Documentation also, specifically documentation of the evaluation results, has an important role in keeping and enrichment of the steps of smart system.

Evaluation should be on time, well defined, rightful and beholder on implementation.

It is obvious that a late evaluation is useless and it can be only wistfulness, so evaluation should be on time then it would prevent all errors.

Ambiguous evaluation would not help to solve the problems, so the evaluation should be very definite and well defined.

Evaluation should be rightful so with a correct and well-adjusted diagnosis would help to solve the problem without any error. Tendentious evaluation is not evaluation at all; it is just a wrangle on a potency.

Evaluation should constantly hold accountable the integration of this phase and will help catalyze successful implementation. Evaluation just for evaluation is just an injudicious slogan. A judicious slogan is that “Evaluation for improvement.”

Therefore, the evaluation system should be on time, well defined, rightful and dependent on implementation to improve the things.

Justice, ethics and their enemies
Emergence and demonstration of commonweal and the necessity of rightful and ethical encountering always have their own enemies. These enemies are the most important barriers for reaching an ethical society and sustainable peace. Smart administration with adoption democratic mechanism is able to increase the capacity of negotiation and intercourse to achieve peace situation. A peaceful situation is the situation, wherein the interests of different groups of right holder, stakeholder and beneficiary are all balanced. The best situation is that all the right holders of power (the most ethical) become the influential.
α position: opposition of interests situation
In this situation, surface A is shown for legal accomplishment and it shows the right holders who has influence.

β position: adaption of right holders and influential
In this situation, surface A increased, so the possibility to consensus would increase.

γ position: perfect coincidence of influential and right holders
Ideal situation, where only right holders are influential.

Diagram 4- Different situations of balance and imbalanced of the influential and right holder’s relationship
In comparison $\alpha$, $\beta$, $\gamma$ situations, we can say that $\gamma$ is really an ideal; but this is a situation where we can achieve peace, stability, and calmness in the society.

However, some against do not have any right but they decrease the possibility of achieving justice and peace with their influences.

Sound administration system with correct recognizing of situation should be able to prevent the action of this group of people. Disinterest of administration, is not justice; rather it is for influential who do not have any right.

Considering and recognizing the ethics and justice are depend on correctness of a smart administration system which can detect injustice situation very fast and find out the way and program back to the justice.

So, the administration role in peace, justice and safety assurance is very important and unavoidable.

**Conclusion**

Justice implementation cope with dispensation of resources and normally, some favorable and against erupt into it. Thus, problems would occur versus justice continuously.

Having a smart administration system (an efficient, accurate, well defined, quick, and bound to justice) would help to detect the objections and their barriers.

Access to a good designed scenario would increase the smart administration’s capacity excellence on situations.

If an administration system can convenience stakeholders more, being an influential need to be a right holder first, the possibility to achieve justly peace would increase.

Justly peace recounts that all the influential should be stakeholders and all the stakeholders should be influential also, and there would not be any other impressed performer.

Essentials for achieving this ideal goal more favorably, is a try to make an administration smart.

This administration is faithful to achieve a justly peace, which is explorer, accurate, rational, and overall smart that can have a correct perception of priorities, appropriate solution to attend them, and essentials for achieving them ethically and justly.

Thus, smart administration would provide a great instrument to the policy makers and politicians whose willing is to develop ethics, justice, and making sustainable peace.

Last and most important point is that all of these needs to intent contribute of public in smart administration.
In fact, the most important secret in building smart administration and remain smart, is that using hidden, intangible or well-defined and clear capacity in general public.(Kliksberg,2001). Public with reviewing the performance of administration, is a great capital for continuous improvement of administration and public bureaucracy, would provide the possibility of being a learner and increasing the intellect system factor. Thus, one of the most important trouble in a smart administration is that how and with which arrangement is able to use the capacity of knowledge and contribution of public.

References